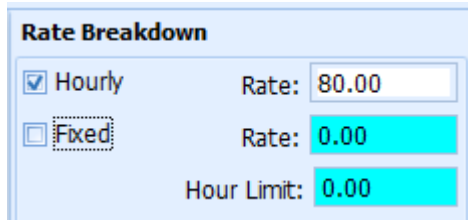


## Tech Tip Tuesday—April 25, 2023

### Hourly Rates and Minimums, and how you charge for travel time

Livery Coach supports an unlimited number of hourly rates, and that includes “package” or “hybrid” rates. A future Tech Tip will discuss various ways of pre-setting these rates, but before we cover that, it is important to understand what a package or hybrid rate is, and how travel time can also be taken into account.

We will start by illustrating how the rate selections in a reservation work.

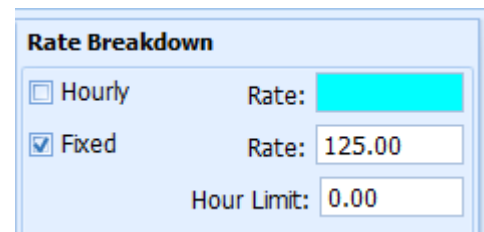


**Rate Breakdown**

<input checked="" type="checkbox"/> Hourly	Rate: 80.00
<input type="checkbox"/> Fixed	Rate: 0.00
Hour Limit:	0.00

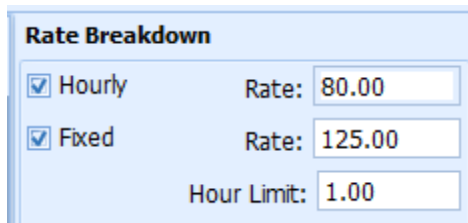
If only the Hourly box is checked in a reservation, such as in the example to the left, then the price is calculated hourly, with no minimum. Fractions of an hour are calculated fractionally. So if the hourly rate is \$80, then a trip that is 1 hour and 10 minutes long would have a base charge of \$93.33.

If only the Fixed box is checked, then that’s the base price, regardless of how long the trip duration is. In the example to the right, the base rate is \$125, regardless of whether the trip is 5 minutes or 5 hours long. The “Hour Limit” field has no effect when the rate is only Fixed.



**Rate Breakdown**

<input type="checkbox"/> Hourly	Rate: [Redacted]
<input checked="" type="checkbox"/> Fixed	Rate: 125.00
Hour Limit:	0.00



**Rate Breakdown**

<input checked="" type="checkbox"/> Hourly	Rate: 80.00
<input checked="" type="checkbox"/> Fixed	Rate: 125.00
Hour Limit:	1.00

It is also possible to have a “Hybrid” rate, which is a combination of a Flat Rate (good for a fixed amount of time) and an Hourly Rate (which applies to the time beyond the fixed time limit). In the example to the left, there is a FIXED rate of \$125, which applies to the first hour of the trip, and an HOURLY rate of \$80, which applies to the portion of the trip

beyond that fixed hour. So if the trip is 5 minutes long, or an hour long, it still has a \$125 base. But if the trip is 2 hours long, it is \$205 (\$125 for the first hour and \$80 for the extra hour). As with hourly trips, the time is calculated based on the exact duration.

As for the duration of the trip itself, it can be calculated from the Pickup Time to the Dropoff Time (“Door to Door”) or it can also take into account travel time (either Garage to Door, which is the time it takes to get to the Pickup; Door to Garage, which is the time it takes to get back to the garage after the drop; or Garage to Garage, which uses both times.

Imagine we have a Pickup time of 11:00am for a 2 hour trip. In addition, we have allocated 30 minutes to travel to the pickup location, and 45 minutes to travel back from the dropoff location. In the Date/Time setting of a reservation, this would look like the screen to the right.

The presence of Dwelling Time (Garage to Door) and/or Block Time (Door to Garage) will not, by itself, be used to calculate the total base price, unless your trip is also marked to charge for one or both of those components.

The screenshot shows a reservation form with three sections:

- Dwelling Time:** A dropdown menu set to 30 Minutes, with a date and time field below it showing 04/24/2023 10:30.
- Trip Duration:** Three dropdown menus set to 0 Days, 2 Hours, and 0 Minutes.
- Block Time:** A dropdown menu set to 45 Minutes, with a date and time field below it showing 04/24/2023 13:45.

That setting can be accessed in a trip by clicking on the Additional Charges button—there, at the top left, are your Hourly Pricing options.

Using our prices before of \$125 for the first hour and \$80/hour after that, we see below that this trip is marked “Garage to Garage”, which means that the total duration for pricing purposes includes the 30 minutes (0.5 hours) of travel time to the Pickup Location (Dwelling Hrs), the 2 hours (Duration Hrs) of the trip, and the 45 minutes (0.75 hours) back from the Dropoff Location (Block Hrs), for a total trip length of 3.25 Hours.

The screenshot shows the 'Charges' section with the following options and calculation table:

**Hourly Pricing Option:**

- Door to Door
- Door to Garage
- Garage to Garage
- Garage to Door

[Calculate Google Travel Time](#)

<b>Dwelling Hrs:</b>	<b>0.50</b>	<b>Hourly Rate:</b>	<b>80.00</b>
<b>Duration Hrs:</b>	<b>2.00 +</b>	<b>Total Hrs - Fixed Hrs:</b>	<b>2.25 X</b>
<b>Block Hrs:</b>	<b>0.75 +</b>	<b>Fixed Total:</b>	<b>125.00 +</b>
<b>Total Hrs:</b>	<b>3.25 =</b>	<b>Trip Charges:</b>	<b>305.00 =</b>

Applying our math of \$125 for the first hour and \$80 for each additional hour, we get \$125 for the first hour and \$180 for the 2.25 additional hours, for a total base charge of \$305.

If our setting on this trip was “Door to Door”, then we’d have the following example instead. Note that clicking on the Door to Door button zeros out the Dwelling Hrs and Block Hrs for price calculation

purposes, leaving us with the first hour at \$125 and the 2<sup>nd</sup> hour at \$80, for a total base Trip Charge of \$205

**Charges**

Hourly Pricing Option

Door to Door
  Garage to Door
  Door to Garage
  Garage to Garage

Dwelling Hrs:	0.00	Hourly Rate:	80.00
Duration Hrs:	2.00 +	Total Hrs - Fixed Hrs:	1.00 X
Block Hrs:	0.00 +	Fixed Total:	125.00 +
Total Hrs:	2.00 =	Trip Charges:	205.00 =

Similarly, checking “Garage to Door” will just use the Dwelling Hrs plus the Duration Hrs, and “Door to Garage” will use just the Duration Hrs plus the Block Hrs.

**Charges**

Hourly Pricing Option

Door to Door
  Garage to Door
  Door to Garage
  Garage to Garage

Dwelling Hrs:	0.50	Hourly Rate:	80.00
Duration Hrs:	2.00 +	Total Hrs - Fixed Hrs:	1.50 X
Block Hrs:	0.00 +	Fixed Total:	125.00 +
Total Hrs:	2.50 =	Trip Charges:	245.00 =

**Charges**

Hourly Pricing Option

Door to Door
  Garage to Door
  Door to Garage
  Garage to Garage

Dwelling Hrs:	0.00	Hourly Rate:	80.00
Duration Hrs:	2.00 +	Total Hrs - Fixed Hrs:	1.75 X
Block Hrs:	0.75 +	Fixed Total:	125.00 +
Total Hrs:	2.75 =	Trip Charges:	265.00 =